

### The Offspring

#### **Utilita Arena Newcastle**

#### **Saturday 15th November**

We can't wait to welcome you to The Offspring at Utilita Arena Newcastle! Here's the lowdown on everything you need before the big night.

#### **Box Office Open 17:00**

#### **Show Timings**

• Doors Open: 18:00

• Show Starts: 19:30

Show Ends: 22:30

Please note: these times are approximate and may change

**Top tip:** It's going to be busy, so beat the queues and aim to arrive when doors open. You'll breeze through security and have time to grab a drink!

# **Entry & Dress Code**

We want everyone to feel comfortable and confident at the show – but there are a few things to keep in mind:

- If you have standing tickets, we kindly request you don't bring a bag with you. If you need a bag, please make it a small over the body one.
- Bags must be smaller than **A3 size** (40cm x 35cm x 19cm) no backpacks or large bags, please.
  - If you're under 14, bring an adult (18+) along it'll be more fun anyway.



• Keep it classy: we ask that clothing is respectful – no football shirts, offensive slogans, or nudity.

### **Security**

Your safety is our number one priority.

- We have partnered with Evolv technology on our security sytem you can learn more here: <a href="Evolv Technology Creating Safer Experiences">Evolv Technology Creating Safer Experiences</a>
- Our friendly Guest Services and security teams are here to help give them
   a smile and your full cooperation.
  - Check out our **Security Info Page** for the full do's and don'ts.

### **Tickets & Payments**

- We're all about mobile tickets just show your barcode at the door, easy as that.
  - Got a physical ticket? No problem we'll honour it.
- We're a fully cashless venue, so bring your cards or contactless for food, drinks, and merch.

## Accessibility

Need some extra support on the night? We've got you. Make sure your tickets are suitable for your needs and feel free to reach out:

Newcastle.Accessibility@eu.asmglobal.com

**Download our Accessibility Guide** 

## **Parking**

Our official car park is at the rear of the building – enter via Dunn Street,
please note that parking is limited.



- **Event day parking is £8.50 per vehicle** all vehicles must be paid for at time of arrival not after event.
- Pay using the **RingGo** app or call **020 3046 0010** (Location ID: **48850**).
  - Vehicles may be checked on arrival, so have your tickets handy.

#### **Final Bits & Bobs**

- Let's make this a great night for everyone be kind, patient, and look out for each other.
  - Drink responsibly and stay safe.
  - Got questions? Check out our **FAQs** or head to the **Plan Your Visit** page.
- Need urgent assistance during the show? Text our Raven Eye number: [07893952802]

We're so excited to have you with us – get ready for a fantastic night at Utilita Arena Newcastle!